

Exchange & Cancellation Policy

Exchange Policy

Our exchange policy is simple. If you are not happy with your purchase, you can return the unused portion for a full refund in the first 30 days after purchase. When products are purchased, we pay the shipping costs unless the customer decides to expedite the shipment. If this is the case, we will refund expedited shipping costs that were charged at the time of the original order. On returns, it is the customer's responsibility to pay for shipping costs at the lowest rate possible. Once returned product is returned to our warehouse, we will refund the payment back to your credit card that was used for the initial purchase. Purchases made with checks will be sent back to the customer as a Nutribud check.

Cancellation Policy

Cancellations of an order can be made at any time after the order is placed and before the order is shipped. If this is the case, we will refund your funds back to the credit card you used to purchase. In the case of an order placed and paid by check. You can cancel at any time before the package ships. If the order is already shipped, you can still cancel your order but you will be responsible for return shipping. There is no extra charge for cancelling your order or no stocking fees.

*These policies are for internet based purchases only. If your purchase is made at a walk in retail nursery or garden center, you will have to make the return to the retail store where the product was purchased originally.